EMPLOYEE CHOICE

10 WAYS TO EMPOWER YOUR EMPLOYEES WITH APPLE

CompuCom®   Authorized Reseller

What will the next phase of the hybrid workplace look like?

IDC has predicted that **60% of the U.S. workforce** will be remote by 2024.

THE SITUATION

A year into the global remote-work transition, employers and employees alike have adjusted to this new way of work. Just as it is evident that the workplace isn't going to return to what it once was, it's just as clear that for many, a return to the old way of work isn't necessarily preferred. According to PwC, **less than 10% of executives reported** that they want to return to the office as it was pre-pandemic, and **55% of employees reported** that they would prefer to be remote at least 3 days a week. It's no wonder IDC has predicted that **60% of the U.S. workforce will be remote by 2024.**

As employees opt to remain working remotely, there will also be many that choose to return to the office. It likely won't be a 50/50 split, and in the initial shift to a hybrid way of work, there will be individuals that balance both working from home and the office. In this next phase of the hybrid workplace, a digital workplace with minimal physical boundaries, your technology will play a key role in how your employees adjust and move forward. Employee device choice is now a focal point that can enable you to empower employees with the devices they prefer and feel most comfortable with to work from wherever they are.

Enabling employee device choice is challenging for IT teams as they attempt to strike a balance between overlapping requirements such as deployment, support, security, and costs. With us, employee device choice can be made easy, affordable, and frictionless.

We provide round-the-clock comprehensive technical support to help keep your in-office and remote employees up and running—and most importantly—productive. With scalable, subscription-based options, we can help your IT department manage your technology and support without the need to compromise on their requirements.

Managed Services with Apple® and CompuCom brings user-centric devices with tangible benefits to the workplace. For employees, Apple devices allow them to be able to use the same technology at work that they are often accustomed to at home. According to a Jamf survey, 3 out of 4 employees would choose an Apple device as their next work computer if given a choice. That same survey shows that the use of Apple devices in the enterprise segment has grown by 68% in recent years.

As a one-source managed services provider, we support a wide range of devices, including Apple products, covering product procurement, configuration, repair, refurbishment, and disposition.

We manage it all so that you don't have to.

68%
Increase of Apple® device adoption in the enterprise segment*

*Source: Jamf

A ONE-STOP-SHOP FOR APPLE WITH COMPUCOM

When searching for the fastest and most effective way to integrate Apple into your hybrid workplace, partnering with a company that can provide the Apple experience and expertise to procure, configure, and support the lifecycle of all Apple devices is a key step. It's an additional bonus when that provider has an innovative vision for the digital workplace.

With programs such as Managed Services with Apple® and CompuCom, we help organizations seamlessly integrate Apple devices into the current workflows associated with their workforce, without any added stress to their company or IT departments. While today's IT environment has grown increasingly complex, the process for supporting Apple devices has only grown easier through solutions offered by managed services providers, like us.. Such solutions can provide businesses greater flexibility, lower total cost of ownership and technical support, and can allow IT teams to focus on more strategic projects.

10 WAYS TO EMPOWER YOUR EMPLOYEES WITH APPLE

1 Vendor

Simple to deploy at any scale

There's no need to deal with the hassle of working with multiple vendors to plan, procure, deploy, support, and retire your devices. As a single-source provider, we do end-to-end asset management.

2 Supercharged Productivity

With Apple M1 chip

With long-lasting battery life and incredible performance, the Apple M1 chip on the MacBook Air®, the 13-inch MacBook Pro®, and the Mac mini® can help you optimize productivity, wherever your employees are working from.

MacBook Pro Battery Life **DOUBLED** with Apple M1 chip

Promote efficiency and workplace mobility with Apple's thinnest and lightest notebook, MacBook Air. Extending the MacBook Pro battery life to 20 hours—the longest ever in a Mac®—the Apple M1 chip can help keep your employees up and running at home, in the office, and on the go.

3 Flexible by Design

Devices that can go wherever your users go

Your employees require portable devices that allow them the flexibility to work wherever. Durability is now essential. Apple devices are built with durable materials and designed to be easily repaired.

Rating of IP68 for Dust and Water Resistance Under IEC Standard 60529

iPhone 11 Pro and iPhone 11 Pro Max can withstand being submerged to a depth of 4 meters for up to 30 minutes.

4-Step Simple Set Up

An easy start for your employees

Apple Business Manager makes it simple to get your users up and running fast through a 4-step configuration, kitting, zero-touch deployment process. Through mobile device management (MDM), this web-based portal allows for automatic device setup, simplifies the distribution of custom apps within your organization, and enables your IT team to more easily manage employees and assign user privileges.

5 Reliability

The best IT support is one your users rarely need

Less time is needed to provision Mac, fewer service tickets are opened, and the tickets that are opened are easier to resolve. Overall, a higher number of Mac devices can be managed per IT FTE. And, they require less energy to operate.* But on the rare occasions that it is needed, our **Digital Support Experience** (traditionally known as Service Desk) is readily available for your employees when, where, and how they need support.

6 Resources

Your employees are covered

Every employee in the company can be easily brought up to speed on Mac using 1 of **6** resources available. This includes macOS® Deployment Reference, AppleCare® Professional Support, and Apple Professional Services, as well as our **Digital Support Experience**, our user-centric portal (CompuCom Connect), and our readily available technicians.

*Source: Forrester

Digital Support Experience

Designed with our customers' users in mind, we provide always-on (24/7/365) remote support via voice, chat, email, SMS, and self-service support options. Regardless of your employees' working hours or location, our Digital Support Experience can help them remain productive at any time, from anywhere, and on any device—including iPhones, iPads, and Macs.

7 Devices to Choose from

Choose from 7 different Mac products including

MacBook Air®

MacBook Pro®

iMac®

Mac Pro®

Mac mini®

iPad®

iPad Air®

then add on a countless number of accessories

The variety employees want

8 Intuitive to use

Familiarity that makes work simple

Make it easy for your employees to access all of their documents and files with Apple. The Files app in iOS and iPadOS® lets users access their Box, DropBox, OneDrive, and Google Drive files all from 1 place. Mirroring how employees use these devices in their personal lives, it's seamless and intuitive for your users to work on files across devices—iPhone, iPad, or Mac—from wherever they are. Optimizing a user-friendly experience, Mac offers desktop support for the latest file sync and share technologies.

# 9 Employee Access

To existing enterprise systems

Across their Apple devices, your employees can maintain full access to their business email, calendar, and contacts. That's because Apple devices work with key corporate services including Microsoft Exchange. To connect, your employees can use Microsoft Outlook on Mac for working with Microsoft Exchange. They can also connect using the familiar built-in Apple apps including Mail, Calendar, Contacts, Reminders, and Notes.

Apple devices support a wide range of connectivity options including enterprise-popular productivity and collaboration tools like Microsoft Office®, Google G Suite®, Slack®, Cisco Webex®, and Skype®. This is in addition to the standards-based systems, like IMAP and CalDAV.

Mobile Collaboration with iPad Air

Through secure and efficient mobile collaboration, iPad Air empowers your employees to easily run popular business apps, like Microsoft 365, Google G Suite, and QuickBooks.
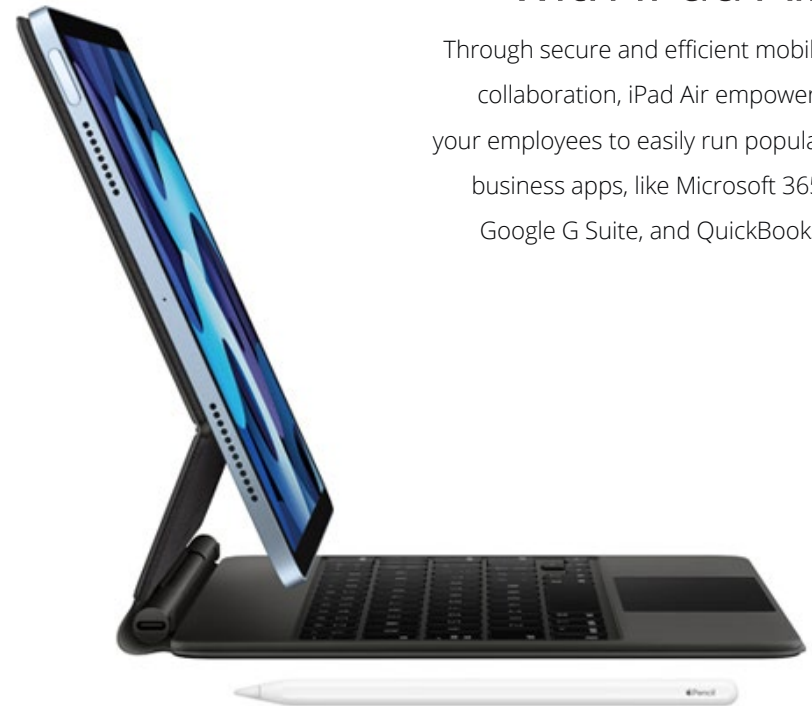
10 Securely Connect

To your infrastructure

Apple devices support WPA2 Enterprise to provide secure access to your enterprise Wi-Fi network. Connect to networks easily, optimize performance of business-critical apps, and foster collaboration with the integration of iOS and macOS®.

PARTNER WITH APPLE AND COMPUCOM

We offer enhanced productivity through Apple's legendary technology with unlimited access to hardware including the Mac, iPad, or iPhone with support from our dedicated team of Apple experts.

Companies get all of this for 1 flexible, predictable monthly payment plan, providing complete transparency for budgets. There is even the option of available service add-ons, such as managed endpoint security or end-user support through our Digital Support Experience. Managed Services with Apple and CompuCom creates a culture of innovation, supporting operations and IT teams, creating an employee-focused experience, and maximizing employee productivity through a seamless device experience.

Start integrating Apple devices in your enterprise.

Contact one of our experts today to learn more about how our
Managed Services with Apple and CompuCom solution can benefit your organization.

CompuCom®   Authorized Reseller

CALL US AT 1-800-350-8430 OR VISIT US ONLINE AT COMPUCOM.COM.